Case No. 8285/500 SBC Ref T00393

DECLARATION FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

Residence

Citizenship

Post Office Address

| | ed mychtor, i neroby dorian - and | | | | |
|------------------------------------|---|--|--|--|--------------------------------|
| My residence, pe | ost office address and citizenshi | ip are as stated below next to my name. | | 1 to the limited | or (if |
| I believe 1 am tl | he original, first and sole inver | ntor (if only one name is listed below) or an or natter which is claimed and for which a patent in the ING INTERACTIVE VOICE RESPONSE SYS | riginal, first s sought on TEM, the sp | and joint inven- the invention en ecification of w | ntitled |
| | is attached hereto. | | | | |
| \boxtimes | was filed on July 24, 2002 as Application Serial No. 10/202,495. | | | | |
| П | and was amended on (if applicable). | | | | |
| amended by any | hat I have reviewed and under | stand the contents of the above-identified spec | | | |
| I acknowledge | the duty to disclose information 56(a) | on which is material to the patentability as def | | | |
| I hereby claim inventor's certi | foreign priority benefits unde ficate or § 365(a) of any PCT | r 35 U.S.C. § 119(a)-(d) or § 365(b) of any for International application which designated at stiffed below, by checking the box, any foreign a filing date before that of the application of | application | for patent or inv | entor's |
| | | | | Priority Clain | <u>ned</u> |
| Prior Foreign A | пррисация(з) | | | | |
| (2) | r) (Country) | (Day/Month/Year Filed) | | Yes | No |
| (Numbe | (Country) | 19(e) of any United States provisional application | on(s) listed b | pelow: | |
| I hereby claim | the benefit under 35 U.S.C. 9 1 | 19(e) of any office offices provided in | | | |
| | Carial No.) | (Filing Date) | | | |
| | ication Serial No.) | a via 1 Course application(s) or | 8 365(c) of | any PCT Intern | national |
| application des is not disclose | signating the United States, had d in the prior United States or | § 120 of any United States application(s), or ed below and, insofar as the subject matter of ea PCT International application in the manner proclose information which is material to patenta ate of the prior application and the national or I | ovided by the bility as deformed by the period of the peri | he first paragrap fined in 37 CFR tional filing date | h of 35 § 1.56 e of this |
| | Coriol No.) | | | l, pending, aband | |
| I hereby decla belief are beli | eved to be true, and further the | ein of my own knowledge are true and that all sat these statements were made with the knowled apprisonment, or both, under Section 1001 of Tit dize the validity of the application or any patent | statements n dge that will tle 18 of the | nade on informa Iful false statem United States Con. | tion and ents and |
| | | 11/4/ | _ Date: | 11-6-0L | |
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